



Established in 1968, Blum-Novotest GmbH is one of the globally leading manufacturers of high-quality measuring and testing technology. With more than 550 staff and subsidiaries in Europe, North/South America, India and Asia, we are working for customized and future-oriented solutions in the field of measuring technology for machine tools, automotive and aircraft industries, consumer electronics, etc.

We are currently looking for an experienced candidate for the position:

## **Service Engineer (m/f)**

### **Your job responsibilities:**

- Provides on-site installation, validation and commissioning of equipment
- Performs hands-on on-site troubleshooting, service and repairs
- Provides high level technical support to external customers at their location
- Translates customer needs into technical requirements, identifies technologies that meet those requirements
- Timely and professionally evaluates and resolves problems at customer sites or via phone; Evaluates, troubleshoots and provide timely appropriate responses and resolutions to customer problems and requests
- Provides adequate product training for new and established customers; recommending methods that will improve and enhance performance of company's equipment; explains product performance and benefits
- Timely completes associated administrative tasks and responsibilities (e.g. Service reports, travel schedules, expense reports, technical documentation, etc.)

### **Your profile:**

- A minimum of 3-5 years of CNC and General Machine Tool Industry experience is required
- Associates degree in Electronics and/or Mechanical Engineering or equivalent shop experience
- Overall familiarity with mechanical, electrical and optical systems
- Must possess and maintain a valid driver's license
- Must be able to travel at any time to various customer locations in all of North America which would include having or being able to obtain a passport. Primary travel will be within the 48 continental states
- Must have programming and operational skills with CNC Controls (Fanuc, Heidenhain, Siemens and other)
- Advanced knowledge in CNC turning and CNC milling
- Familiarity with calipers, micrometers, indicators, voltmeters, oscilloscopes and other equipment necessary to perform the job

This position includes outside travel to customers' premises. Travel 75% - 100%, which may include domestic/international travel (overnight stay).

If you are interested and meet the above mentioned requirements, please send your application documents to [solutions@blum-novotest.us](mailto:solutions@blum-novotest.us)